GROUNDS OF COMPLAINT TO THE DATA PROTECTION COMMISSIONER

A. Introduction & Purpose of this Submission

We are instructed by Dr Johnny Ryan to raise concerns with the Data Protection Commissioner (DPC) regarding the "behavioural advertising" industry ("the industry"). Dr Ryan has a personal and professional interest in this complaint:

Dr Ryan is Chief Policy & Industry Relations Officer of Brave Software, a private web browsing company with offices in San Francisco and London. He is the author of two books on matters relating to the Internet, and its regulation. Dr Ryan is a member of the World Economic Forum's expert network. He was previously Chief Innovation Officer of The Irish Times, and a Senior Researcher at the Institute of International & European Affairs.

- 2. The purpose of the submission is to seek action by the DPC that will protect individuals from wide-scale and systematic breaches of the data protection regime by Google and others in this industry. It is supported by the accompanying statement from Dr Ryan ("the Ryan Report").
- 3. There are two main systems underpinning the "online behavioural advertising" system, both operating on a specification named "real time bidding" (RTB):
 - "OpenRTB" Used by virtually every significant company in the online media and advertising industry.

- "Authorized Buyers" Google's proprietary RTB system. It was recently rebranded from "DoubleClick Ad Exchange" (known as "AdX") to "Authorized Buyers".
- 4. Both systems operate to provide personalised advertising on websites. As detailed in the Ryan Report, "every time a person loads a page on a website that uses programmatic advertising, personal data about them are broadcast to tens or hundreds of companies".
- 5. However, there are three key, related, causes for significant concern.
 - i. **First**, what started as an industry focused on assisting with personalised advertising has spawned a mass data broadcast mechanism that:
 - a. gathers a wide range of information on individuals going well beyond the information required to provide the relevant adverts; and
 - b. provides that information to a host of third parties for a range of uses that go well beyond the purposes which a data subject can understand, or consent or object to.

There is no legal justification for such pervasive and invasive profiling and processing of personal data for profit.

ii. **Second**, the mechanism does not allow the industry to control the dissemination of personal information once it has been broadcast (or at all). The sheer number of recipients of such data mean that those broadcasting it cannot protect against the unauthorised further processing of that data, nor properly notify data subjects of the recipients of the data. The personal data is simply not secure once broadcast and the technical and organisational safeguards that have been put in place serve to show that data breaches are inherent in the design of the industry. This concern applies irrespective of whether the processing of personal data and information sharing is

undertaken in pursuit of personalised advertising. Unfair processing without sufficient safeguards is not compliant with data protection regulations.

- iii. **Third**, the data may very often include special category data. The websites that individuals are browsing may contain indicators as to their sexuality, ethnicity, political opinions etc. Such indicators might be explicit, or so effectively and easily inferred with high accuracy using modern analytic techniques that they are effectively explicit. The speed at which RTB occurs means that such special category data may be disseminated without any consent or control over the dissemination of that data. Given that such data is likely to be disseminated to numerous organisations who would look to amalgamate such data with other data, extremely intricate profiles of individuals can be produced without the data subject's knowledge, let alone consent. The industry facilitates this practice and does not put adequate safeguards in place to ensure the integrity of that personal (and special category) data. Further, individuals are unlikely to know that their personal data has been so disseminated and broadcast unless they are somehow able to make effective subject access requests to a vast array of companies.² It is not clear whether those organisations have a record of compliance with such requests. Without action by regulators, it is impossible to ensure industry-wide compliance with data protection regulations.
- 6. In the light of these ongoing breaches of the relevant regulations and statutes detailed below, the Data Protection Commissioner is invited to:

detailed below, the Data Protection Commissioner is invited to:

¹ See, Guidelines on Automated individual decision-making and Profiling for the purposes of Regulation 2016/679 (wp251rev.01) "Profiling can create special category data by inference from data which is not special category data in its own right but becomes so when combined with other data. For example, it may be possible to infer someone's state of health from the records of their food shopping combined with data on the quality and energy content of foods." It should also be noted (as confirmed by the CJEU in *Nowak*) that even data, such as inferences, that relates to an individual but is inaccurate remains personal data. If this were not true, the 'right to rectification' could never be used.

² This problem is aggravated by the fact that companies are largely unknown and inaccessible to data subject as the controllers that initially collect the information rarely provide explicit information on the recipients, or even categories of recipients of information, and the recipients do not inform data subjects of the receipt of this data in line with their Article 14 obligations.

- Consider the detailed submissions provided herein and the Ryan Report, and commence an investigation into the specified concerns regarding the behavioural advertising industry. It is essential that the systemic nature of the breaches detailed in this complaint be recognised if the breaches are to be combatted.
- ii. Initiate a wider industry investigation into the data protection practices by the industry. We invite the Data Protection Commissioner to exercise her powers under Chapter VII of the General Data Protection Regulation ('GDPR') to liaise with other data protection authorities to conduct a joint investigation into the practice. As detailed further below, similar complaints have been lodged with data protection authorities in other EU Member States.
- iii. In addition, we invite the Commissioner to investigate the systemic and widespread issues and concerns raised in this complaint in accordance with the DPC's statutory mandate under the Data Protection Act ('DPA'), and to carry out an assessment of whether the industry is complying with relevant data protection legislation. Furthermore, we invite the Commissioner to exercise her discretion under section 129 of the DPA and seek a consensual audit of the industry and issue appropriate codes of practice / guidance pursuant to section 128 of the DPA and, if necessary, take enforcement action.
- 7. The action sought from the Commissioner is detailed at paragraphs 48 53 below.

B. <u>Background</u>

8. The background to the industry is set out in the enclosed report from Dr Ryan (the Ryan Report). We refer the Commissioner to that report for a detailed explanation of the industry, how it operates and the data protection concerns inherent in the system.

C. Policies and procedures

9. The industry has a trade association that sets parameters and designs for use. The association is the Interactive Advertising Bureau (IAB). The IAB's European branch, IAB Europe, has set an industry standard policy and procedure for Europe ('IAB Europe'). In addition, Google's dominance of the market means that Authorized Buyers has its own procedure and policy. We address each in turn.

i. IAB Europe

- 10. IAB Europe has created a "Europe Transparency & Consent Framework" (the Framework).³ That Framework is predicated on the idea of collecting consent from a data subject for all subsequent data sharing to third parties during the RTB process.
- 11. There is a fundamental flaw inherent in the design of the system. The Framework expressly recognises that once an individual's data is broadcast, the data controller (and, by implication, the data subject) loses <u>all</u> control over how that data is used. Indeed, the Framework accepts that even where a recipient of data is acting outside of the law it may continue to provide data to that recipient.⁴ Once the controller forgoes control, the subject loses all semblance of a mechanism to determine how that data is then used. Once lost, control over that data is forever lost in the data brokerage ether.
- 12. That data is then passed to a vast ecosystem of data brokers and advertisers. Those third parties can then use that data in any way they determine, without the data subject having any say, knowledge or control over that subsequent use. The uses of such data are vast; it may be amalgamated with other data or the data may be used to profile the data subject for numerous ends. The end uses of such data may

³ http://www.iabeurope.eu/tcfdocuments/documents/legal/currenttcfpolicyFINAL.pdf

⁴ The framework states (emphasis added) "If a CMP reasonably believes that a Vendor is not in compliance with the Specification, the Policies, or the law, it must promptly file a report with the MO according to MO procedures and <u>may</u>, as provide for by MO procedures, pause working with a Vendor while the matter is addressed." This provides an absolute discretion to the controller to continue to process and disseminate personal data, even if that controller is aware that the recipient is acting in breach of data protection regulations.

therefore be uses that were not expressed by the controller in their interaction with the data subject. Such end uses may be distressing for the data subject, if they were ever to find out.⁵ Indeed, there is no possible way for the controller to express all the end uses, as it is not in the controllers' gift once that data is broadcast. The problem is inherent in the design of the industry.

- 13. Furthermore and as detailed in the report by Dr Ryan, the data being processed may include special category data. That such data is passed without any control is therefore of heightened concern.
- 14. A further concern within the Framework is that is it designed to remove control over personal data once it is broadcast. The Framework anticipates that those broadcasting the personal data may broadcast it to third parties, where there is no consent to do so. The Framework states (emphasis added):

"A Vendor may choose not to transmit data to another Vendor for any reason, but a Vendor must not transmit data to another Vendor without a justified basis for relying on that Vendor's having a legal basis for processing the personal data.

If a Vendor has or obtains personal data and has no legal basis for the access to and processing of that data, the Vendor should quickly cease collection and storage of the data and refrain from passing the data on to other parties, even if those parties have a legal basis."

15. Those broadcasting the personal data are accordingly afforded discretion to rely on a "justified basis for relying on that Vendor's having a legal basis for processing personal data." In turn, a data subject's consent setting could be sidestepped. A Vendor could take a discretionary view on an unspecified "justified basis" for considering that there is a lawful ground to provide personal data to a third party, even where an individual has specifically refused consent. The entire system

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⁵ In the Ryan Report, he states that the now notorious Cambridge Analytica are but one example of the sorts of end recipients of the data.

therefore relies on the discretion and judgment of the Vendor based on vague terms with ill-defined parameters, rather than the desire, knowledge or consent of the data subject.

- 16. In summary, the Framework gives discretion to the Vendor, rather than considering the data subject's position. This is contrary to the legal requirements under the GDPR and seeks to shoehorn in a workaround consent, in circumstances where the Framework is aware that consent will be hard to come by. Indeed, given the possible processing of special category data, there is an understandable basis to seek to retain some form of vendor discretion. Regrettably, that basis proffers no more than a fig leaf of concern to individual data rights. There is no plausible reading of the Framework that adequately addresses and protects individual rights.
- 17. We note that IAB Europe have very recently issued a press release, suggesting a reformatting of the Framework. However, those proposals are not identified and the details within the press release do not adequately address the concerns herein. Rather, that press release suggests that it is an apt time for the DPC to investigate the wider industry, to ensure a consistent and data protection compliant practice.

ii. Authorized Buyers

- 18. Authorized Buyers has a "Guideline" and terms of business for usage. The Guideline raises a number of concerns.
- 19. The Guideline shifts responsibly for data protection from the controller to the third parties who receive the data. For instance, the Guidance states that (sic):

RTB Callout Data Restriction

Buyer may store the encrypted cookie ID and mobile advertising identifier for the purpose of evaluating impressions and bids based on user-data previously obtained by the Buyer. All other callout data except for Location

⁶ https://www.google.com/doubleclick/adxbuyer/guidelines.html

Data may be retained by Buyer after responding to an ad call for the sole purpose of forecasting the availability of inventory through the Authorized Buyers program. Buyer is permitted to retain callout data only for the length of time necessary to fulfill the relevant purposes stated above, and in any event, for no longer than 18 months.

Unless Buyer wins a given impression, it must not: (i) use callout data for that impression to create user lists or profile users; (ii) associate callout data for that impression with third party data; or (iii) share rate card data in any form, including but not limited to aggregate form, with third parties.

Data Protection

If Buyer accesses, uses, or processes personal information made available by Google that directly or indirectly identifies an individual and that originated in the European Economic Area ("Personal Information"), then Buyer will:

- comply with all privacy, data security, and data protection laws, directives, regulations, and rules in any applicable jurisdiction;
- use or access Personal Information only for purposes consistent with the consent obtained by the individual to whom the Personal Information relates:
- implement appropriate organizational and technical measures to protect the Personal Information against loss, misuse, and unauthorized or unlawful access, disclosure, alteration and destruction; and
- provide the same level of protection as is required by the EU-US Privacy Shield Principles.

Buyer will regularly monitor your compliance with this obligation and immediately notify Google in writing if Buyer can no longer meet (or if there is a significant risk that Buyer can no longer meet) this obligation, and in such cases Buyer will either cease processing Personal Information or

immediately take other reasonable and appropriate steps to remedy the failure to provide an adequate level of protection.

- 20. This passage suggests that once the personal data is transferred to a Buyer, Authorized Buyer has no effective control over how that data is used. Rather, it is accepted that the third party (the Buyer) is free and able to utilise that data. The only restrictions imposed are contractual, and it is unclear to what extent these actually are, or could be, enforced. The same is true of Google's "Google Ads Controller-Controller Data Protection Terms".
- 21. Furthermore, even the restrictions that are imposed are caveated. For example, in the Guideline it is not clear what restrictions are imposed if a Buyer is successful with their bid, as the restrictions are only placed on unsuccessful bidders (i.e. "Unless Buyer wins a given impression, it must not..."). The apparent absence of control gives rise to serious concerns about technical and organisational security over the relevant data.
- 22. Moreover, the efficacy of the data protection policy depends solely on the third party volunteering a breach to Authorized Buyer. There are therefore insufficient technical safeguards to protect personal data.

D. The problems: Legal concerns over Framework and Guidelines

- 23. The background set out above demonstrates that the processing conducted by the industry gives rise to a substantial risk of on-going breaches of the DPA and GDPR. The Commissioner is accordingly invited to consider the IAB Framework and Google's Guidelines when considering the need for regulatory action.
- 24. We consider that a number of the data protection principles set out in Article 5 GDPR are engaged. However, at this stage and pending consideration by the DPC of this initial submission, we do not set out exhaustively these concerns. Our view is that the primary focus should be on the lawfulness of the policies and frameworks

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⁷ https://privacy.google.com/businesses/controllerterms/

referred to above, rather than on specific instances of breaches. We summarise our primary concerns below.

- i. Integrity and confidentiality
- 25. Our principal concern is that the current frameworks and policies relating to the industry fail to provide adequate protections against unauthorised, and potentially unlimited, disclosure and processing of personal data.
- 26. Article 5(1)(f) of the GDPR requires data to be "processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures ('integrity and confidentiality')."
- 27. IAB Europe's Framework, and Google's Guidelines, do not provide adequate "integrity and confidentiality" over personal data, in particular as they do not:
 - a. Require notification to data subjects of the dissemination of their data or of any intention or decision to broadcast their data to every recipient.
 - b. Afford individuals an opportunity to make representations to vendors / recipients of data in respect of how their personal data may be used.
 - c. Grant a formal right to data subjects to object to the use of their data by those individual third parties.
 - d. Provide for any, or any sufficient, control to prevent unlawful and / or authorised further usage.
 - ii. Lawfulness and fairness of processing

- 28. Article 5(1)(a) requires personal data to be processed lawfully and fairly. Article 6 delimits the circumstances in which lawful processing of personal data occurs. There are only two exceptions under Article 6(1) potentially applicable to the industry:
 - the data subject has given consent to the processing of his or her personal data for one or more specific purposes; or
 - ii. processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.
- 29. Consent is the primary driver of lawful processing. The industry is inherently incapable of obtaining appropriate consent, as recognised by the Framework. This is particularly true for the intermediaries, who may have no direct contact with data subjects.
- 30. Any reliance on legitimate interests for widely broadcast RTB bid requests would be misplaced. Any such legitimate interest is not absolute and would be overridden by "the interests or fundamental rights and freedoms of the data subject which require protection of personal data." In particular, providing data subjects' personal data to a vast array of third companies, with unknown consequences and without adequate safeguards in place, cannot be justified as necessary and/or legitimate, taking into account the potential impact on the rights and freedoms of the data subjects.
- 31. Further, pursuant to Article 9 of the GDPR, processing of "special categories" of personal data require explicit consent if that data has not been "manifestly made public" by the data subject and no other exception applies. Nevertheless, the IAB Framework and the Authorized Buyers Guidelines allow the industry to process data without consent, including actual or inferred data about racial/ethnic origin, political opinions, religious/philosophical beliefs, trade union membership, health, sex life or sexual orientation, genetic or biometric data processed for unique identification

purposes. In the absence of explicit consent for such processing, the practices would be in breach of Article 9 of the GDPR.

- 32. Furthermore, explicit consent is required where significant, solely automated decisions are made relating to an individual. The Article 29 Working Party⁸ identify occasions where behavioural advertising, as conducted by the industry, could be considered as having "significant effects" for the purpose of Article 22 of the GDPR. This is particularly true where vulnerable individuals are targeted with services that may cause them detriment, such as gambling or certain financial products. The lack of ability to obtain this explicit consent represents a disregard for Article 22 of the GDPR.
- 33. There are accordingly concerns that the industry processes personal and special category data, without valid consent. Indeed, the Framework envisages a system in which data can be disseminated and broadcast without a data subject's consent. This is not lawful, nor in any event can this processing of data be described as 'fair' or 'transparent'.

iii. Adequacy, relevance and timing

34. We have concerns as to whether the processing of data by the industry complies with Article 5(1)(c) of the GDPR, which requires personal data to be adequate, relevant and not excessive to the purpose or purposes for which they are processed. The number of recipients of the personal data, and the potential for that personal data to be further used by the recipients, gives rise to serious detrimental consequences.

⁸ Supra, footnote 1, at 22: "In many typical cases the decision to present targeted advertising based on profiling will not have a similarly significant effect on individuals, for example an advertisement for a mainstream online fashion outlet based on a simple demographic profile: 'women in the Brussels region aged between 25 and 35 who are likely to be interested in fashion and certain clothing items'.

However it is possible that it may do, depending upon the particular characteristics of the case, including: the intrusiveness of the profiling process, including the tracking of individuals across different websites, devices and services;

the expectations and wishes of the individuals concerned:

the way the advert is delivered; or

using knowledge of the vulnerabilities of the data subjects targeted.

35. Article 5(1)(e) further requires that personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes. The Authorized Buyers Guideline envisages (although, owing to the lack of control, cannot guarantee) personal data being retained for 18 months. Data is therefore likely to be retained for long periods without any identifiable proper purpose.

iv. Data protection by design and default

- 36. Behavioural advertising depends on the ability to single people out through the use of digital identifiers that are tied to devices (which today usually relate to a single individual), or link individuals across devices and contexts. These identifiers include web 'fingerprints', which relate to the unique set-up of individuals' devices and cookies placed on devices, as elaborated in Dr Ryan's report. These identifiers are difficult for individuals to access or retrieve to manage their records with data controllers that hold their information, creating a significant imbalance, and significant barrier to data subjects being able to enforce important data protection rights such as access, erasure, objection, restriction of processing and portability.
- 37. This in turn highlights a broader concern relating to the overarching principle of fairness in the GDPR: controllers have easy access to identifiers to single individuals out, whereas those same individuals have no real ability to use or control those identifiers. This creates concerns, in particular, under Article 25 GDPR, data protection by design and by default, which imposes a positive obligation on data controllers to build data protection provisions, such as access or objection, into their processing activities and systems.

v. Data protection impact assessment

38. Given the breadth of personal data and special category data involved, together with the vast array of recipients of that data, the processing is likely to result in "a high risk to the rights and freedoms of natural persons." Accordingly, Article 35 demands

appropriate data protection impact assessments. At present, so far as we are aware, no proper impact assessment has been carried out, or made public.

E. Jurisdiction

39. The Commissioner has jurisdiction over the activities raised in these submissions and described in the Ryan Report.

i. Processing of personal data

- 40. Article 4 of the GDPR states that "personal data means any information relating to an identified or identifiable natural person." This includes "an online identifier" where it allows an individual to be identified, directly or indirectly. The European Court of Justice has confirmed that IP addresses can constitute personal data. Furthermore, "pseudonymised" personal data will still be treated as personal data.
- 41. The dissemination and broadcasting of a data subject's personal data during the RTB process involves the processing of personal data, including IP addresses or more granular personal data such as location.
- ii. Jurisdiction
- 42. Dr Ryan is an Irish citizen and resident in Ireland.
- 43. Pursuant to Article 3 GDPR, the GDPR will apply to data controllers outside the EU where their processing relates to monitoring the behaviour of data subjects in the EU.
- 44. The industry acts to offer adverts to those within the relevant territory. As such, the place of establishment of the various companies involved is irrelevant to the scope of the GDPR and the DPC's jurisdiction.

⁹ Case C-582/14 Brever

- 45. The DPC is the supervisory authority of Ireland. The DPC's duties are demarcated in Article 57 and include general duties to monitor and enforce the application of the GDPR. To meet that task, the DPC is provided powers in Article 58 of the GDPR to "conduct investigations in the form of data protection audits".
- 46. The DPC is also tasked with handling complaints lodged by a data subject in accordance with Article 77. This complaint has been lodged by a data subject resident in Ireland.
- 47. A further complaint has been lodged with the British Information Commissioner and further complaints are in the process of being lodged with other national supervisory authorities. Given the geographical scope of the issues and companies raised in this complaint, it would be appropriate for a number of supervisory authorities to consider this issue in unison. We accordingly invite the DPC to liaise with other national supervisory authorities to conduct a joint investigation pursuant to Article 62 of the GDPR.

F. Requests

48. The DPC is invited to consider these submissions as a complaint from Dr Ryan submitted pursuant to section 119 of the Data Protection Act (DPA). The DPC is accordingly invited to exercise all her powers under Chapter III of the DPA with respect to this complaint. However, given the serious nature of the issues raised and the widespread concerns, we invite the DPC to exercise her broader powers with respect to the issues raised herein.

i. Inquiry and investigation

49. The information detailed in this complaint and the report of Dr Ryan is sufficient to demarcate the serious and widespread data protection concerns about the industry. The DPC is therefore invited to commence an inquiry pursuant to section 110 of the DPA. 50. In particular, we ask the DPC to conduct an investigation into the wider practices of the industry and utilise her powers under Chapter 5 of the DPA to conduct a full investigation into all practices identified within these submissions, as well as any other matter that the DPC may see fit to consider.

ii. Assessment notice

- 51. Pursuant to section 136 of the DPA, the DPC is empowered to conduct assessment notices (equivalent to a data protection audit under Article 58(1)(b) of the GDPR). This includes the power to "require a controller or processor to permit the Commissioner to carry out an assessment of whether the controller or processor has complied or is complying with the data protection legislation." The DPC is given powers to support such assessment notices, includes the power of consider documents and inspect the data processing that takes place. A assessment notice is required, given:
 - a. The lack of appropriate safeguards for the safety and integrity of that data
 - b. The dissemination of personal and special category data.
 - c. The questionable consent underpinning that dissemination
 - d. The lack of an impact assessment.
- 52. We invite the DPC to exercise these powers pursuant to section 136 of the DPA with respect to both the IAB Europe Framework and Google's Authorized Buyers. Given the impossibility for single data subjects to assess and ensure general compliance by the wider industry with its obligations, not least because of the scale and complexity surrounding its operations, it is a prime candidate for such an assessment.

G. Next steps

53. For the reasons set out above, the DPC is asked to open an investigation into the activities of the industry in general and to take the action outlined in this submission.

54. Furthermore, a major problem with the activities described above is that they are on such scale and complexity that anyone at any time could be affected. It affects individuals, including vulnerable persons, in all walks of life, all across the EU. We therefore invite the DPC to liaise with their counterparts in other Member States to conduct a joint investigation pursuant to Article 62 of the GDPR.

We reserve the right, if appropriate, to supplement this complaint with further evidence and argument as necessary. In the meantime, if we can be of any further assistance, please do not hesitate to contact us. We would be grateful if you could keep us updated on the steps taken in response to this submission, in accordance with Article 77(2) of the GDPR.

Ravi Naik
Irvine Natas Solicitors

12 September 2018

Report from Dr Johnny Ryan - Behavioural advertising and personal data

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Background and expertise

My name is Johnny Ryan. I am the Chief Policy and Industry Relations Officer for Brave, a privacy-focussed Internet Browser.

I have worked on both sides of the ad tech and publisher divide. Before I joined Brave I was responsible for research and analysis at PageFair, an advertising technology company. In that role, I participated in standards setting working groups for the ad tech industry. In a previous role, before PageFair, I worked at The Irish Times, a newspaper, where I was the Chief Innovation Officer.

I have had other roles, in academia and in policy. I am the author of two books on Internet issues. One is a history of the technology, which has featured on the reading list at Harvard and Stanford. The other was the most cited source in the European Commission's impact assessment that decided against pursuing Web censorship across the European Union. I am a Fellow of the Royal Historical Society, and a member of the World Economic Forum's expert network on media, entertainment and information.

I have a PhD from the University of Cambridge, where I studied the spread of militant memes on the Web.

My expert commentary on the online media and advertising industry has appeared in The New York Times, The Economist, The Financial Times, Wired, Le Monde, NPR, Advertising Age, Fortune, Business Week, the BBC, Sky News, and various others.

How personal data are used in behavioural online advertising.

Every time a "behaviourally" targeted advert is served to a person visiting a website, the system that selects what advert¹ to show that person broadcasts their personal data to hundreds or thousands of companies.

These personal data include the URL of every page a user is visiting, their IP address (from which geographical position may be inferred), details of their device, and various unique IDs that may have been stored about the user previously to help build up a long term profile about him or her.

¹ This system is known as "Real-time bidding", or sometimes referred to as "programmatic" (which simply means automatic) advertising.

It is also interesting to note that this system is a relatively recent development in online media. Only as recently as December 2010 did a consortium² of advertising technology ("AdTech") companies agree the methodology for this approach to tracking and advertising. Before this, online advertising was placed by far more simple ad networks that sold ad slots on websites, or by highly lucrative direct sales deals by publishers.³

As detailed below, despite the grace period leading up to the GDPR, the AdTech industry has built no adequate controls to enforce data protection among the many companies that receive data.

How personal data are "broadcast".

A large part of the online media and advertising industry uses a system called "RTB", which stands for "real time bidding". There are two versions of RTB.

- "OpenRTB" is used by most significant companies in the online media and advertising industry.
- "Authorized Buyers", Google's proprietary RTB system. It was recently rebranded from "DoubleClick Ad Exchange" (known as "AdX") to "Authorized Buyers".4

Note that <u>Google uses both</u> OpenRTB and its own proprietary "Authorized Buyers" system.⁵

² The consortium included DataXu, MediaMath, Turn, Admeld, PubMatic, and The Rubicon Project. See a note on the history of OpenRTB in "OpenRTB API Specification Version 2.4, final draft", IAB Tech Lab, March 2016 (URL: https://www.iab.com/wp-content/uploads/2016/03/OpenRTB-API-Specification-Version-2-4-FINAL.pdf), p. 2-3.

³ Only in 2006 did the first "ad exchange" emerge, and enable ad networks to auction space on their clients' websites to prospective buyers. A pioneer was Right Media, which was bought by Yahoo!. "RMX Direct: alternative ad networks battle for your blog", Tech Crunch, 12 August 2006 (URL: https://techcrunch.com/2006/08/12/rmx-direct-alternative-ad-networks-battle-for-your-blog/? ga=2.239524803.1716001118.1536329047-1016164068.1536329047)

⁴ "Introducing Authorized Buyers", Authorized Buyers, Google (URL: https://support.google.com/adxbuyer/answer/9070822, retrieved 24 August 2018).

⁵ "OpenRTB Integration", Authorized Buyers, Google (URL: https://developers.google.com/authorized-buyers/rtb/openrtb-guide, retrieved 24 August 2018).

The OpenRTB specification documents are publicly available from the New York-based IAB TechLab.⁶ The "Authorized Buyers" specification documents are publicly available from Google.

Both sets of documents reveal that every time a person loads a page on a website that uses real-time bidding advertising, personal data about them are broadcast to tens - or hundreds - of companies. Here is a sample of the personal data broadcast.

- What you are reading or watching
- Your location (OpenRTB also includes full IP address)
- Description of your device
- Unique tracking IDs or a "cookie match" to allow advertising technology companies to try to identify you the next time you are seen, so that a long-term profile can be built or consolidated with offline data about you
- Your IP address (depending on the version of "RTB" system)
- Data broker segment ID, if available. This could denote things like your income bracket, age and gender, habits, social media influence, ethnicity, sexual orientation, religion, political leaning, etc. (depending on the version of "RTB" system)

These data show what the person is watching and reading, and can include - or be matched with - data brokers' segment IDs that categorise what kind of people they are.

A more complete summary of the personal data in Open RTB bid requests, which are used by all RTB advertising companies, including Google, is provided for your convenience in Appendix 1.

A summary of the personal data in Google's proprietary bid requests is provided in Appendix 2.

Relevant excerpts from the OpenRTB "AdCOM" specification documents are presented in Appendix 3, and excerpts from Google's proprietary RTB specification documents are provided in Appendix 4.

How it works

A diagram of the flow of information is provided below.

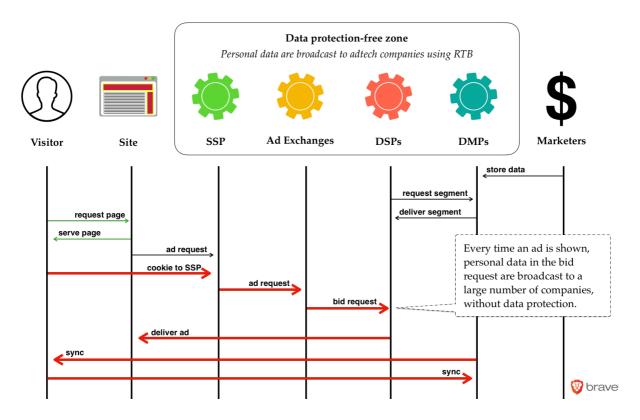
In summary, the broadcast of these personal data under RTB is referred to as an "RTB bid request". This is generally broadcast widely, since the objective is to solicit bids from companies that might want to show an ad to the person who has just

⁶ The IAB is the standards body and trade lobby group of the global advertising technology industry. All significant ad tech companies are members. The IAB has local franchises across the globe. Its standards-setting organisation is IAB TechLab.

loaded the webpage. An RTB bid request is broadcast on behalf of websites by companies known as "supply side platforms" (SSPs) and by "ad exchanges".

The diagram below shows how personal data are broadcast in bid requests to multiple Demand Side Partners (DSPs), which then decide whether to place bids for the opportunity to show an ad to the person in question. The DSP acts on behalf of an advertiser, and decides when to bid based on the profile of person that the advertiser has instructed it to target.

Sometimes, Data Management Platforms (DMPs), of which Cambridge Analytica is a notorious example, can perform a "sync" that uses this personal data to contribute to their existing profiles of the person. In it worth noting that this sync would not be possible without the initial bid request.



The overriding commercial incentive for many ad tech companies is to share as much data with as many partners as possible, and to share it with partner or parent companies that run data brokerages. Clearly, releasing personal data into such an environment has high risk.

Despite this high risk, RTB establishes no control over what happens to these personal data once an SSP or ad exchange broadcasts a "bid request". Even if bid request traffic is secure, there are no technical measures that prevent the recipient of a bid request from, for example, combining them with other data to create a profile, or from selling the data on. In other words, there is no data protection.

That IAB Europe's own documentation for its "GDPR Transparency & Consent Framework", says that a company that receives personal data should only share these data with other companies if it has "a justified basis for relying on that Vendor's having a legal basis for processing the personal data". In other words, the industry is adopting a "trust everyone" approach to the protection of very intimate data once they are broadcast.

There are no technical measures in place to adequately protect the data. I note that IAB Europe recently announced that it is developing a tool, in collaboration with an organisation called The Media Trust, that will attempt to determine whether the "consent management platforms" (CMPs) that participate in the IAB Europe Framework are complying with the Framework's policies. According to IAB Europe's press release, the tool "validates whether a CMP's code conforms to the technical specifications and protocols detailed in the IAB Europe Transparency & Consent Framework".8

But the tool, which is currently only in beta, will be inadequate to protect personal intimate personal data broadcast in bid requests. This is because - even if it could police all web-based data transmission⁹ - it would still have no way of knowing whether, for example, a company had set up a continuous server to server transfer of personal data to other companies.

Once the personal data are released in a bid request to a large number of companies, the game is over. In other words, once DSPs receive personal data they can freely trade these personal data with business partners, however they wish.

This is particularly egregious since the data concerned are very likely to be "special categories" of personal data. The personal data in question reveal what a person is watching online, and often reveal specific location. These alone would reveal a person's sexual orientation, religious belief, political leaning, or ethnicity. In addition, a "segment ID" that denotes what category of person a data broker or other long-term profiler has discovered a person fits in to.

⁷ "IAB Europe Transparency & Consent Framework – Policies", IAB Europe, 25 April 2018 (URL: http://www.iabeurope.eu/tcfdocuments/documents/legal/currenttcfpolicyFINAL.pdf), p. 7.

⁸ "IAB Europe Press Release: IAB Europe CMP Validator Helps CMPs Align with Transparency & Consent Framework", IAB Europe, 12 September 2018 (URL: https://www.iabeurope.eu/all-news/press-releases/iab-europe-press-release-iab-europe-cmp-validator-helps-cmps-align-with-transparency-consent-framework/).

⁹ See "Data compliance", The Media Trust website (URL: https://mediatrust.com/how-we-help/data-compliance)

Moreover, the industry concerned is aware of the shortcomings of this approach, and has continued to pursue it regardless.

RTB bid requests do not necessarily need to contain personal data. If all industry actors agreed, and amended the standard under the stewardship of the IAB, then bid requests that contain no personal data could be passed between ad tech companies to target relevant advertising by general context. This, however, would prevent these companies and their business partners from building profiles of people, which would have a revenue implication. The industry is currently finalising a new RTB specification (OpenRTB 3.0), which continues to broadcast personal data without protection in the same way that previous versions of the OpenRTB system. Tables from OpenRTB 3.0 that show the personal data in question are presented for your convenience in Appendix 4.

Online advertising that uses this approach will continue to disseminate details about what every person is reading or watching in a constant broadcast to a large number of companies. These personal data are not protected. This dissemination is continuous, happening on virtually every website, every single time a person loads a page.

This is a widespread and troubling practice. The scope of the industry affects the fundamental rights of virtually every person that uses the Internet in Europe.

Concerns about these practices (news reports, NGO investigations, regulatory consideration etc.)

Survey data over several years demonstrates a general and widespread concern about these practices. The UK Information Commissioner's Office's own survey, published in August 2018, reports that 53% of British adults are concerned about "online activity being tracked".¹⁰

In 2017, GFK was commissioned by IAB Europe (the AdTech industry's own trade body) to survey 11,000 people across the EU about their attitudes to online media and advertising. GFK reported that only "20% would be happy for their data to be shared with third parties for advertising purposes". ¹¹ This tallies closely with survey that GFK conducted in the United States in 2014, which found that "7 out of 10 Baby

¹⁰ "Information rights strategic plan: trust and confidence", Harris Interactive for the Information Commissioner's Office, August 2018, p. 21.

¹¹ "Europe online: an experience driven by advertising. Summary results", IAB Europe, September 2017 (URL: http://datadrivenadvertising.eu/wp-content/uploads/2017/09/EuropeOnline_FINAL.pdf), p. 7.

Boomers [born after 1969], and 8 out of 10 Pre-Boomers [born before 1969], distrust marketers and advertisers with their data". 12

In 2016 a Eurobarometer survey of 26,526 people across the European Union found that:

"Six in ten (60%) respondents have already changed the privacy settings on their Internet browser and four in ten (40%) avoid certain websites because they are worried their online activities are monitored. Over one third (37%) use software that protects them from seeing online adverts and more than a quarter (27%) use software that prevents their online activities from being monitored".¹³

This corresponds with an earlier Eurobarometer survey of similar scale in 2011, which found that "70% of Europeans are concerned that their personal data held by companies may be used for a purpose other than that for which it was collected".¹⁴

The same concerns arise in the United States. In May 2015, the Pew Research Centre reported that:

"76% of [United States] adults say they are "not too confident" or "not at all confident" that records of their activity maintained by the online advertisers who place ads on the websites they visit will remain private and secure." ¹⁵

In fact, respondents were the least confident in online advertising industry keeping personal data about them private than any other category of data processor, including social media platforms, search engines, and credit card companies. 50% said that no information should be shared with "online advertisers". 16

 $^{^{\}rm 12}$ "GFK survey on data privacy and trust: data highlights", GFK, July 2015, p. 29.

¹³ "Eurobarometer: e-Privacy (Eurobarometer 443)", European commission, December 2016 (URL: http://ec.europa.eu/COMMFrontOffice/publicopinion/index.cfm/Survey/getSurveyDetail/instruments/FLASH/surveyKy/2124), p. 5, 36-7.

¹⁴ "Special Eurobarometer 359: attitudes on data protection and electronic identity in the European Union", European Commission, June 2011, p. 2.

¹⁵ Mary Madden and Lee Rainie, "Americans' view about data collection and security", Pew Research Center, May 2015 (URL: http://assets.pewresearch.org/wp-content/uploads/sites/14/2015/05/Privacy-and-Security-Attitudes-5.19.15 FINAL.pdf), p. 7.

¹⁶ Mary Madden and Lee Rainie, "Americans' view about data collection and security", Pew Research Center, May 2015 (URL: http://assets.pewresearch.org/wp-content/uploads/sites/14/2015/05/Privacy-and-Security-Attitudes-5.19.15 FINAL.pdf), p. 25.

In a succession of surveys, large majorities express concern about ad tech. The UK's Royal Statistical Society published research on trust in data and attitudes toward data use and data sharing in 2014, and found that:

"the public showed very little support for "online retailers looking at your past pages and sending you targeted advertisements", which 71% said should not happen".¹⁷

Similar results have appeared in the marketing industry's own research. RazorFish, an advertising agency, conducted a study of 1,500 people in the UK, US, China, and Brazil, in 2014 and found that 77% of respondents thought it was an invasion of privacy when advertising targeted them on mobile.¹⁸

These concerns are manifest in how people now behave online. The enormous growth of adblocking (to 615 million active devices by the start of 2017)¹⁹ across the globe demonstrates the concern that Internet users have about being tracked and profiled by the ad tech industry companies. One industry commentator has called this the "biggest boycott in history".²⁰

Concern about the misuse of personal data in online behavioural advertising is not confided to the public. Reputable advertisers, who pay for campaigns online, are concerned about it too. In January 2018, the CEO of the World Association of Advertisers, Stephan Loerke, wrote an opinion piece in AdAge attacking the current system as a "data free-for-all" where "each ad being served involved data that had been touched by up to fifty companies according to programmatic experts Labmatik".²¹

Correspondence with the industry on this matter to date

¹⁷ "The data trust deficit: trust in data and attitudes toward data use and data sharing", Royal Statistical Society, July 2014, p. 5.

¹⁸ Stephen Lepitak, "Three quarters of mobile users see targeted adverts as invasion of privacy, says Razorfish global research", The Drum, 30 June 2014 (URL: https://www.thedrum.com/news/2014/06/30/three-quarters-mobile-users-see-targeted-adverts-invasion-privacy-says-razorfish).

¹⁹ "The state of the blocked web: 2017 global adblock report", PageFair, January 2017 (https://pagefair.com/downloads/2017/01/PageFair-2017-Adblock-Report.pdf).

²⁰ Doc Searls, "Beyond ad blocking – the biggest boycott in human history", Doc Searls Weblog, 28 September 2015 (https://blogs.harvard.edu/doc/2015/09/28/beyond-ad-blocking-the-biggest-boycott-in-human-history).

²¹ Stephan Loerke, "GDPR data-privacy rules signal a welcome revolution", AdAge, 25 January 2018 (URL: http://adage.com/article/cmo-strategy/gdpr-signals-a-revolution/312074/).

On 16 January 2018 I wrote to representatives of the IAB Europe working group (via IAB UK) to privately give feedback on a private draft of the IAB-led industry response to GDPR. I highlighted the following.

First, bid requests would leak personal data among many parties without any protection. This would infringe Article 5 of the GDPR.

Second, a lack of granularity and informed choice in the IAB's consent framework arose from the conflation of many separate purposes under a small number of nebulous purposes, and inadequate information. This would render consent invalid.

Although I was thanked for my input, I received no substantive response.

On 21 February 2018, in a video call, I raised concerns about the leakage of personal data in bid requests with the coordinator of the IAB TechLab working group responsible for designing an update to the new OpenRTB specification.

But when the IAB published its GDPR "framework" in March I learned that none of these concerns had been addressed. On 20 March 2018, I published my original feedback in an open letter. This is online at https://pagefair.com/blog/2018/iab-europe-consent-problems/.

On 4 September 2018 I wrote a detailed letter to the IAB and to IAB TechLab on behalf of Brave, to highlight critical data protection flaws in OpenRTB 3, an update to the RTB specification on which the IAB has solicited feedback. I set out in detail the acute hazard of broadcasting the personal data of a website visitor in bid requests, every time that the visitor loads a page. The letter I sent is available at https://brave.com/iab-rtb-problems/feedback-on-the-beta-OpenRTB-3.0-specification-.pdf.

On 5 September 2018, the IAB responded with a four line email that rejected the matter:

Feedback on the beta OpenRTB 3.0 specification

<*@iabtechlab.com>

Wed, Sep 5, 2018 at 6:46 PM

To: Johnny Ryan <*@brave.com>, OpenMedia <openmedia@iabtechlab.com> Cc: <*@iabtechlab.com>, <*@iabtechlab.com>

. .

Johnny,

Thank you for submitting this feedback to the OpenRTB working group; your feedback has been shared with OpenRTB and Tech Lab leadership. It is (and always has been) the responsibility of

companies themselves to be aware of any and all relevant laws and regulations, and to adjust their platforms and practices to be compliant. In this case, any implementer of OpenRTB who should also be complying with GDPR could do so perhaps by using the Transparency and Consent Framework to communicate consumer consent and/or legitimate interest. OpenRTB represents protocol, not policy.

Thank you, Jennifer & OpenRTB working group

Jennifer Derke
Director of Product, Automation/Programmatic
IAB Tech Lab
San Francisco, CA
[Quoted text hidden]

APPENDICES

Appendix 1. What personal data are shared in OpenRTB bid requests?

This summary list is incomplete. Other fields may contain personal data.²²

"Site"23

• The specific URL that a visitor is loading, which shows what they are reading or watching.

"Device"24

- Operating system and version.
- Browser software and version.
- IP address.
- Device manufacturer, model, and version.
- Height, width, and ratio of screen.
- Whether JavaScript is supported.
- The version of Flash supported by the browser.
- Language settings.
- Carrier / ISP.
- Type of connection, if mobile.
- Network connection type.
- Hardware device ID (hashed).
- MAC address of the device (hashed).

"User"25

- An Ad Exchange's unique personal identifier for the visitor to the website. (This may rotate, but the specification says that it "must be stable long enough to serve reasonably as the basis for frequency capping and retargeting."²⁶)
- Advertiser's "buyeruid", a unique personal identifier for the data subject.
- The website visitor's year of birth, if known.
- The website visitor's gender, if known.
- The website visitor's interests.
- Additional data about the website visitor, if available from a data broker.²⁷ (These may include the "segment"²⁸ category previously decided by the data broker, based on the broker's previous profiling of this particular person.)

²² For example, thirty eight of the data fields in the specification contain the phrase "optional vendor specific extensions".

²³ "Object: site" in "AdCOM Specification v1.0, Beta Draft", IAB TechLab, 24 July 2018 (URL: https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m <a href="https://github.com/InteractiveAdvertisingBureau/Adcom/blob/master/Adcom/blob

²⁴ "Object: device" in ibid.

²⁵ "Object: device" in ibid.

²⁶ ibid.

²⁷ "Object: data" in ibid.

²⁸ "Object: segment" in ibid.

"Geo"29

- Location latitude and longitude.
- Zip/postal code.

²⁹ "Object: geo" in ibid.

Appendix 2. What personal data are shared in Google's proprietary bid requests?

"Publisher"30

• The specific URL that a visitor is loading, which shows what they are reading or watching. Note that sometimes publishers using Google's system prevent their URL from being shared.³¹

"Device"

- Operating system and version.
- Browser software and version (some data may be partially redacted).³²
- Device manufacturer, model, and version.
- Height, width, and ratio of screen.
- Language settings.

- Carrier.
- Type of connection, if mobile.
- Hardware device IDs³³ (in "some circumstances", Google may impose "special constraints" on this. These constraints are not defined)³⁴

"User"

• The Google ID of the website visitor (May be subject to some form of undefined "special constraints" in "some circumstances".)³⁵

• Google's "Cookie Match Service" results, which enables a recipient to determine if the website visitor is a person they already have a profile of, and to combine their existing data with new data in the bid request.³⁶

³⁰ All items in this appendix are drawn from "Authorized Buyers Real-Time Bidding Proto", Google, 5 September 2018 (URL: https://developers.google.com/authorized-buyers/rtb/realtime-bidding-guide).

³¹ "Set your mobile app inventory to Anonymous or Branded in Ad Exchange", Google Ad Manager Help (URL: https://support.google.com/admanager/answer/6334919?hl=en)

³² "Certain data may be redacted or replaced", see "user_agent" in "Authorized Buyers Real-Time Bidding Proto", Google, 5 September 2018 (URL: https://developers.google.com/authorized-buyers/rtb/realtime-bidding-guide).

³³ Some fields (such as advertising_id) are sent encrypted, but recipients can decrypt using keys that Google gives them when they set up their accounts, or are sent using standard encrypted SSL web connections. See "Decrypt Advertising ID", Authorized Buyers, Google (URL: https://developers.google.com/authorized-buyers/rtb/response-guide/decrypt-advertising-id).

³⁴ "In some circumstances there are special constraints on what can be done with user data for an ad request". Google vaguely states that in such a case, "user-related data will not be sent unfettered". User ID, Android or Apple device advertising ID, and "cookie match" data can be affected. See "User Data Treatments", Authorized Buyers, Google (URL:

https://developers.google.com/authorized-buyers/rtb/user data treatments).

³⁵ ibid.

³⁶ "Cookie Matching", Google, 5 September 2018 (URL: https://developers.google.com/authorized-buyers/rtb/cookie-guide?hl=en).

(May be subject to some form of undefined "special constraints" in "some circumstances".)³⁷

- The website visitor's interests.
- Whether the website visitor is present on a particular "user list" of targeted people (which may be a category previously decided by an advertiser, or the data broker they acquired the data from, based on the broker's previous profiling of this particular person).

"Location"

- Location latitude and longitude.
- Zip/postal code, or postal code prefix if a full post code is unavailable.
- Whether the user is present within a small "hyper local" area.

-

³⁷ see note 36.

Appendix 3. Selected data tables from OpenRTB bid request specification documents

The following tables are copied from AdCOM specification v1, which is part of the OpenRTB 3.0 specification.³⁸ This defines what data can be included in a bid request. Only selected tables relevant to website bid requests are included here. URLs of the specific part of the specification from where the tables are taken are presented above each table.

Publisher

Object: Site

Derived from: DistributionChannel

This object is used to define an ad supported website, in contrast to a non-browser application, for example. As a derived class, a "Site" object inherits all "DistributionChannel" attributes and adds those defined below.

| Attribute | Type | Definition |
|------------|-----------------|--|
| domain | string | Domain of the site (e.g., "mysite.foo.com"). |
| cat | string array | Array of content categories describing the site using IDs from the taxonomy indicated in "cattax". |
| sectcat | string array | Array of content categories describing the current section of the site using IDs from the taxonomy indicated in "cattax". |
| pagecat | string array | Array of content categories describing the current page or view of the site using IDs from the taxonomy indicated in "cattax". |
| cattax | integer | The taxonomy in use for the "cat", "sectcat" and "pagecat" attributes. Refer to List: Category Taxonomies. |
| privpolicy | integer | Indicates if the site has a privacy policy, where 0 = no, 1 = yes. |
| keywords | string | Comma separated list of keywords about the site. |
| page | string | URL of the page within the site. |
| ref | string | Referrer URL that caused navigation to the current page. |
| search | string | Search string that caused navigation to the current page. |
| mobile | integer | Indicates if the site has been programmed to optimize layout when viewed on mobile devices, where $0 = no$, $1 = yes$. |
| amp | integer | Indicates if the page is built with AMP HTML, where 0 = no, 1 = yes. |
| ext | object | Optional vendor-specific extensions. |

https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20 BETA%201.0.md#object--site-

^{38 &}quot;AdCOM Specification v1.0, Beta Draft", IAB TechLab, 24 July 2018 (URL: https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20BETA%201.0.m

Object: Publisher

This object describes the publisher of the media in which ads will be displayed.

| Attribute | Туре | Definition |
|-----------|------------------------|--|
| id | string, recommended | Vendor-specific unique publisher identifier, as used in ads.txt files. |
| name | string | Displayable name of the publisher. |
| domain | string | Highest level domain of the publisher (e.g., "publisher.com"). |
| cat | string array | Array of content categories that describe the publisher using IDs from the taxonomy indicated in "cattax". |
| cattax | integer | The taxonomy in use for the "cat" attribute. Refer to List: Category Taxonomies. |
| ext | object | Optional vendor-specific extensions. |

$\underline{https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM\%20}\\ \underline{BETA\%201.0.md\#object--publisher-}$

User

Object: User

This object contains information known or derived about the human user of the device (i.e., the audience for advertising). The user ID is a vendor-specific artifact and may be subject to rotation or other privacy policies. However, this user ID must be stable long enough to serve reasonably as the basis for frequency capping and retargeting.

| Attribute | Туре | Definition |
|-----------|------------------------|--|
| id | string; recommended | Vendor-specific ID for the user. At least one of "id" or "buyeruid" is strongly recommended. |
| buyeruid | string; recommended | Buyer-specific ID for the user as mapped by an exchange for the buyer. At least one of "id" or "buyeruid" is strongly recommended. |
| yob | integer | Year of birth as a 4-digit integer. |
| gender | string | Gender, where "M" = male, "F" = female, "O" = known to be other (i.e., omitted is unknown). |
| keywords | string | Comma separated list of keywords, interests, or intent. |
| consent | string | GDPR consent string if applicable, complying with the comply with the IAB standard Consent String Format in the Transparency and Consent Framework technical specifications. |
| geo | object | Location of the user's home base (i.e., not necessarily their current location). Refer to Object: Geo. |
| data | object array | Additional user data. Each "Data" object represents a different data source. Refer to Object: Data. |
| ext | object | Optional vendor-specific extensions. |

 $\underline{https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM\%20}\\ \underline{BETA\%201.0.md\#object--user-}$

Object: Data

The data and segment objects together allow additional data about the related object (e.g., user, content) to be specified. This data may be from multiple sources whether from the exchange itself or third parties as specified by the "id" attribute. When in use, vendor-specific IDs should be communicated a priori among the parties.

| Attribute | Туре | Definition |
|-----------|--------------|---|
| id | string | Vendor-specific ID for the data provider. |
| name | string | Vendor-specific displayable name for the data provider. |
| segment | object array | Array of "Segment" objects that contain the actual data values. Refer to Object: Segment. |
| ext | object | Optional vendor-specific extensions. |

 $\frac{https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM\%20}{BETA\%201.0.md\#object--data-}$

Object: Segment

Segment objects are essentially key-value pairs that convey specific units of data. The parent "Data" object is a collection of such values from a given data provider. When in use, vendor-specific IDs should be communicated a *priori* among the parties.

| Attribute | Type | Definition |
|-----------|--------|---|
| id | string | ID of the data segment specific to the data provider. |
| name | string | Displayable name of the data segment specific to the data provider. |
| value | string | String representation of the data segment value. |
| ext | object | Optional vendor-specific extensions. |

 $\underline{https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM\%20}\\BETA\%201.0.md\#object--segment-$

Device

[©] Object: Device

This object provides information pertaining to the device through which the user is interacting. Device information includes its hardware, platform, location, and carrier data. The device can refer to a mobile handset, a desktop computer, set top box, or other digital device.

| Attribute | Туре | Definition |
|-----------|---------|---|
| type | integer | The general type of device. Refer to List: Device Types. |
| ua | string | Browser user agent string. |
| ifa | string | ID sanctioned for advertiser use in the clear (i.e., not hashed). |
| dnt | integer | Standard "Do Not Track" flag as set in the header by the browser, where 0 = tracking is unrestricted, 1 = do not track. |
| lmt | integer | "Limit Ad Tracking" signal commercially endorsed (e.g., iOS, Android), where 0 = tracking is unrestricted, 1 = tracking must be limited per commercial guidelines. |
| make | string | Device make (e.g., "Apple"). |
| model | string | Device model (e.g., "iPhone"). |
| os | integer | Device operating system. Refer to List: Operating Systems. |
| OSV | string | Device operating system version (e.g., "3.1.2"). |
| hwv | string | Hardware version of the device (e.g., "5S" for iPhone 5S). |
| h | integer | Physical height of the screen in pixels. |
| w | integer | Physical width of the screen in pixels. |
| ppi | integer | Screen size as pixels per linear inch. |
| pxratio | float | The ratio of physical pixels to device independent pixels. |
| js | integer | Support for JavaScript, where 0 = no, 1 = yes. |
| lang | string | Browser language using ISO-639-1-alpha-2. |
| ip | string | IPv4 address closest to device. |
| ipv6 | string | IP address closest to device as IPv6. |
| xff | string | The value of the x-forwarded-for header. |
| iptr | integer | Indicator of truncation of any of the IP attributes (i.e., "ip", "ipv6", "xff"), where 0 = no, 1 = yes (e.g., from 1.2.3.4 to 1.2.3.0). Refer to tools.ietf.org/html/rfc6235#section-4.1.1 for more information on IP truncation. |
| carrier | string | Carrier or ISP (e.g., "VERIZON") using exchange curated string names which should be published to bidders a priori. |
| mccmnc | string | Mobile carrier as the concatenated MCC-MNC code (e.g., "310-005" identifies Verizon Wireless CDMA in the USA). Refer to en.wikipedia.org/wiki/Mobile_country_code for further information and references. Note that the dash between the MCC and MNC parts is required to remove parsing ambiguity. |
| mccmncsim | string | MCC and MNC of the SIM card using the same format as "mccmnc". When both values are available, a difference between them reveals that a user is roaming. |
| contype | integer | Network connection type. Refer to List: Connection Types. |
| aeofetch | integer | Indicates if the geolocation API will be available to JavaScript code running in display ad, |

| geofetch | integer | Indicates if the geolocation API will be available to JavaScript code running in display ad, where $0 = no$, $1 = yes$. |
|----------|---------|---|
| geo | object | Location of the device (i.e., typically the user's current location). Refer to Object: Geo. |
| ext | object | Optional vendor-specific extensions. |

$\underline{https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM\%20}\\ \underline{BETA\%201.0.md\#object--device-}$

Location

Object: Geo

This object encapsulates various methods for specifying a geographic location. When subordinate to a "Device" object, it indicates the location of the device which can also be interpreted as the user's current location. When subordinate to a "User" object, it indicates the location of the user's home base (i.e., not necessarily their current location).

The "lat" and "lon" attributes should only be passed if they conform to the accuracy depicted in the "type" attribute. For example, the centroid of a large region (e.g., postal code) should not be passed.

| Attribute | Туре | Definition |
|-----------|---------|--|
| type | integer | Source of location data; recommended when passing lat/lon. Refer to List: Location Types. |
| lat | float | Latitude from -90.0 to +90.0, where negative is south. |
| lon | float | Longitude from -180.0 to +180.0, where negative is west. |
| accur | integer | Estimated location accuracy in meters; recommended when lat/lon are specified and derived from a device's location services (i.e., type = 1). Note that this is the accuracy as reported from the device. Consult OS specific documentation (e.g., Android, iOS) for exact interpretation. |
| lastfix | integer | Number of seconds since this geolocation fix was established. Note that devices may cache location data across multiple fetches. Ideally, this value should be from the time the actual fix was taken. |
| ipserv | integer | Service or provider used to determine geolocation from IP address if applicable (i.e., "type" = 2). Refer to List: IP Location Services. |
| country | string | Country code using ISO-3166-1-alpha-2. Note that alpha-3 codes may be encountered and vendors are encouraged to be tolerant of them. |
| region | string | Region code using ISO-3166-2; 2-letter state code if USA. |
| metro | string | Regional marketing areas such as Nielsen's DMA codes or other similar taxonomy to be agreed among vendors prior to use. Note that DMA is a trademarked asset of The Nielsen Company. Vendors are encouraged to ensure their use of DMAs is properly licensed. |
| city | string | City using United Nations Code for Trade & Transport Locations "UN/LOCODE" with the space between country and city suppressed (e.g., Boston MA, USA = "USBOS"). Refer to UN/LOCODE Code List. |
| zip | string | ZIP or postal code. |
| utcoffset | integer | Local time as the number +/- of minutes from UTC. |
| ext | object | Optional vendor-specific extensions. |

https://github.com/InteractiveAdvertisingBureau/AdCOM/blob/master/AdCOM%20 BETA%201.0.md#object--geo-

Appendix 4. Selected data tables from Google ("Authorised Buyer") RTB bid request specification documents

The following tables are copied from Google's RTB documentation.³⁹ This defines what data can be included in a bid request. Only selected tables relevant to website bid requests are included here. URLs of the specific part of the specification from where the tables are taken are presented above each table.

³⁹ "Authorized Buyers Real-Time Bidding Proto", Google, 5 September 2018 (URL: https://developers.google.com/authorized-buyers/rtb/realtime-bidding-guide)

User

| google_user_id | optional | string | The Google ID for the user as described in the documentation for the cookie matching service. This field is the unpadded web-safe base64 encoded version of a binary cookie ID. See the Base 64 Encoding with URL and Filename Safe Alphabet section in RFC 3548 for encoding details This field is the same as the Google ID returned by the cookie matching service. Not set if there is one or more user_data_treatment value, see constrained_usage_google_user_id instead. |
|--|----------|--------|---|
| <pre>constrained_usage_ google_user_id</pre> | optional | string | Only set if there is one or more user_data_treatment value. If constrained_usage_google_user_id is set, then google_user_id is not set. You must be whitelisted for all user_data_treatments in this request in order to receive this field. |
| cookie_version | optional | uint32 | The version number of the google_user_id . We may sometimes change the mapping from cookie to google_user_id . In this case the version will be incremented. |
| cookie_age_seconds | optional | int32 | The time in seconds since the google_user_id was created. This number may be quantized. |
| hosted_match_data | optional | bytes | Match data stored for this <code>google_user_id</code> through the cookie matching service. If a match exists, then this field holds the decoded data that was passed in the <code>google_hm</code> parameter. Not set if there is one or more <code>user_data_treatment</code> value, see <code>constrained_usage_hosted_match_data</code> instead. |
| constrained_usage_ hosted_match_data | optional | bytes | Only set if there is one or more user_data_treatment value. If constrained_usage_hosted_match_data is set, then hosted_match_data is not set. You must be whitelisted for all user_data_treatments in this request in order to receive this field. |
| user_agent | optional | string | A string that identifies the browser and type of device that sent the request. Certain data may be redacted or replaced. |
| publisher_country | optional | string | The billing address country of the publisher. This may be different from the detected country of the user in geo_criteria_id or the hosting country of the website. For a complete list of country codes, see the country codes list in the AdWords API documentation. |
| geo_criteria_id | optional | int32 | Location of the end user. Uses a subset of the |

| | | | API documentation. |
|-----------------------------------|----------|---------------|---|
| geo_criteria_id | optional | int32 | Location of the end user. Uses a subset of the codes used in the AdWords API. See the geotable.csv table in the technical documentation for list of IDs. The geo_criteria_id field replaces the deprecated country, region, city, and metro fields. |
| postal_code postal_code_prefix | optional | string | Detected postal code of the appropriate type for the country of the end user (e.g., zip code if the country is "US"). The postal_code_prefix field is set when accuracy is too low to imply a full code otherwise the postal_code field is set. |
| encrypted_hyperlocal_set | optional | bytes | Hyperlocal targeting signal when available, encrypted as described in the Decrypt Hyperlocal Target Signals guide. |
| hyperlocal_set | optional | HyperlocalSet | Unencrypted version of encrypted_hyperlocal_set. This field is only set when using an SSL connection. |
| timezone_offset | optional | int32 | The offset of the user's time from GMT in minutes. For example, GMT+10 is timezone_offset = 600. |
| user_vertical | repeated | int32 | List of detected user verticals. Currently unused. |
| user_list | repeated | UserList | |
| | | | |

UserList object

This field is not populated by default. We recommend that bidders instead store and look up list IDs using either google_user_id or hosted_match_data as keys.

| Attribute | Required/Optional | Туре | Implementation details |
|-------------|-------------------|-------|---|
| id | optional | int64 | The user list ID. |
| age_seconds | optional | int32 | The time in seconds since the user was added to the list. |

| optional | bytes | Unencrypted version of encrypted_advertising_ This field is only set when using an SSL connection. T field is a 16 byte UUID. |
|----------|--|--|
| optional | bytes | Unencrypted version of encrypted_hashed_idfa . This field is only set when using an SSL connection. T field is a 16 byte MD5. |
| optional | bytes | Only set if the BidRequest contains one or more user_data_treatment value. If constrained_usage_encrypted_advertising. or constrained_usage_encrypted_hashed_idis set, then the corresponding non-constrained field is set. You must be whitelisted for all user_data_treatments in this request in order to receive these fields. |
| optional | bytes | Unencrypted version of constrained_usage_encrypted_advertising. This field is only set when using an SSL connection. T field is a 16 byte UUID. |
| optional | bytes | |
| optional | bytes | Unencrypted version of constrained_usage_encrypted_hashed_idfa. This field is only set when using an SSL connection. T field is a 16 byte MD5. |
| optional | string | App names for Android apps are from the Google Plastore. App names for iOS apps are provided by App Annie. |
| optional | float | Average user rating for the app. The range of user rati is between 1.0 and 5.0. Currently only available for ap in Google Play store. |
| | optional optional optional optional optional | optional bytes optional bytes optional bytes optional bytes optional bytes optional string |

Mobile object

Information for ad queries coming from mobile devices. A mobile device is either a smartphone or a tablet. This is present for ad queries both from mobile devices browsing the web and from mobile apps.

| Andrea | D | _ | 1 |
|------------------------------------|-------------------|--------|--|
| Attribute | Required/Optional | Туре | Implementation details |
| is_app | optional | bool | If true, then this request is from a mobile application. always be true when app_id is set. May also be true anonymous inventory, in which case anonymous_id be set. |
| app_id | optional | string | The identifier of the mobile app when this ad query comes from a mobile app. If the app was downloaded from the Apple iTunes app store, then this is the app-store ID, e.g., 343200656. For Android devices, this is fully qualified package name, e.g., com.rovio.angrybir For Windows devices it's the App ID, e.g., f15abcde-f6 47i0-j3k8-37l93817mn3o. |
| is_interstitial_request | optional | bool | If true, then this is a mobile full screen ad request. |
| app_category_ids | repeated | int32 | This field contains the IDs of categories to which the current mobile app belongs. This field will be empty if <code>is_app</code> is false. The mapping between mobile apps a categories is defined by the Google Play Store for Android apps, or the Apple iTunes Store for iOS apps. look up category name from category ID, refer to the mobile app categories table. |
| <pre>is_mobile_web_optimized</pre> | optional | bool | For a mobile web request, this field indicates whether page is optimized for mobile browsers on high-end mobile phones. default=false |
| encrypted_advertising_id | optional | bytes | This field is used for advertising identifiers for: 1) iOS devices (This is called Identifier for Advertising IDFA, as described in this Help Center article.) 2) Android devices. 3) Roku devices. 4) Microsoft Xbox devices. 5) Amazon devices. When the encrypted_advertising_id is an IDFA plaintext after decrypting the ciphertext is the IDFA (1 byte UUID) returned by iOS's [ASIdentifierManagadvertisingIdentifier]. For encrypted_hashed_idfa, the plaintext is the 16 by MD5 hash of the IDFA. Only one of the two fields will i available, depending on the version of the SDK making the request. Later SDKs provide unhashed values. The are not set if there is one or more user_data_treatment value in the BidRequest, se constrained_usage_encrypted_advertising. |
| encrypted_hashed_idfa | optional | bytes | and constrained_usage_encrypted_hashed_i instead. See also the description for |
| advantiaina id | antional | hust | encrypted_advertising_id. |
| advertising_id | optional | bytes | Unencrypted version of encrypted_advertising_ This field is only set when using an SSL connection. T |

| advertising_id | optional | bytes | Unencrypted version of encrypted_advertising_ This field is only set when using an SSL connection. T field is a 16 byte UUID. |
|--|----------|--------|--|
| hashed_idfa | optional | bytes | Unencrypted version of encrypted_hashed_idfa. This field is only set when using an SSL connection. Tield is a 16 byte MD5. |
| <pre>constrained_usage_ encrypted_advertising_id</pre> | optional | bytes | Only set if the BidRequest contains one or more user_data_treatment value. If constrained_usage_encrypted_advertising or constrained_usage_encrypted_hashed_id is set, then the corresponding non-constrained field is set. You must be whitelisted for all user_data_treatments in this request in order to receive these fields. |
| constrained_usage_advertising_id | optional | bytes | Unencrypted version of constrained_usage_encrypted_advertising This field is only set when using an SSL connection. To field is a 16 byte UUID. |
| constrained_usage_ encrypted_hashed_idfa | optional | bytes | |
| constrained_usage_hashed_idfa | optional | bytes | Unencrypted version of constrained_usage_encrypted_hashed_idfa This field is only set when using an SSL connection. To field is a 16 byte MD5. |
| app_name | optional | string | App names for Android apps are from the Google Pla store. App names for iOS apps are provided by App Annie. |
| app_rating | optional | float | Average user rating for the app. The range of user rat is between 1.0 and 5.0. Currently only available for ap in Google Play store. |

Publisher

This section lists information that we know about the web page or mobile application where the impression originates.

| Attribute | Required/Optional | Туре | Implementation details |
|------------------------|-------------------|----------|---|
| publisher_id | optional | string | The publisher ID as defined by the publisher code suffix of the web property code. For instance, "pub-123" is the publisher code of web property code "capub-123" (ca- is the product specific prefix of the web property). |
| seller_network_id | optional | int32 | The seller network ID. See seller-network- ids.txt file in the technical documentation for a list of IDs. This is only set if the site is not anonymous and the publisher allows site targeting. |
| partner_id | optional | fixed64 | ID for the partner that provides this inventory. This is only set when seller_network_id is also set and further partner information beyond the seller_network_id is also available. The value of the partner_id is not meaningful beyond providing a stable identifier. |
| url | optional | string | The URL of the page with parameters removed. This is only set if the site is not anonymous and the publisher allows site targeting. You can use anonymous_id for targeting if the inventory is anonymous. Otherwise, use detected_vertical. Only one of url or anonymous_id is ever set in the same request. This always starts with a protocol (either http or https). |
| anonymous_id | optional | string | An id for the domain of the page. This is set when the inventory is anonymous. Only one of url or anonymous_id is ever set in the same request. |
| detected_language | repeated | string | Detected user languages, based on the language of the web page, the browser settings, and other signals. The order is arbitrary. The codes are 2 or 5 characters and are documented in the language codes table. |
| detected_vertical | repeated | Vertical | Unordered list of detected content verticals. See the publisher-verticals.txt file in the technical documentation for a list of IDs. |
| detected_content_label | repeated | int32 | List of detected content labels. See the content-labels.txt file in the technical documentation for a list of IDs. |
| device | optional | Device | |

| adslot bid_response_feedback | repeated | AdSlot BidResponseFeedback | |
|------------------------------|----------|-----------------------------|---|
| | | | <pre>enum PublisherType UNKNOWN_PUBLISHER_TYPE = 0; ADX_PUBLISHER_OWNED_AND_OPERATED = 1; ADX_PUBLISHER_REPRESENTED = 2; GOOGLE_REPRESENTED = 3; default = UNKNOWN_PUBLISHER_TYPE</pre> |
| publisher_type | optional | PublisherType | Publisher type of the inventory where the ad will be shown. For an Authorized Buyers publisher, its inventory can be either owned and operated (0&0), represented by the publisher, or of unknown status. AdSense and AdMob inventory is represented by Google. |
| publisher_settings_list_id | optional | fixed64 | The publisher settings list ID that applies to this page. See the RTB Publisher Settings guide for details. |
| video | optional | Video | |
| mobile | optional | Mobile | |
| key_value | repeated | KeyValue | |
| device | optional | Device | |

Vertical object

One or more detected verticals for the page as determined by Google.

| Attribute | Required/Optional | Туре | Implementation details |
|-----------|-------------------|-------|---|
| id | required | int32 | The vertical ID. See the publisher-verticals.txt file in the technical documentation for a list of IDs. |
| weight | required | float | Weight for this vertical, in the (0.0, 1.0] range. More relevant verticals have higher weights. |

Location

Hyperlocal object

A hyperlocal targeting location when available.

| Attribute | Required/Optional | Туре | Implementation details |
|-----------|-------------------|-------|--|
| corners | repeated | Point | The mobile device can be at any point inside the geofence polygon defined by a list of corners. Currently, the polygon is always a parallelogram with 4 corners. |

Point object

A location on the Earth's surface.

| Attribute | Required/Optional | Туре | Implementation details |
|-----------|-------------------|-------|----------------------------|
| latitude | optional | float | Latitude of the location. |
| longitude | optional | float | Longitude of the location. |

HyperlocalSet object

| Attribute | Required/Optional | Туре | Implementation details |
|--------------------------|-------------------|------------------|--|
| hyperlocal | repeated | Hyperlocal | This field currently contains at most one hyperlocal polygon. |
| center_point | optional | Hyperlocal.Point | The approximate geometric center of the geofence area. It is calculated exclusively based on the geometric shape of the geofence area and in no way indicates the mobile device's actual location within the geofence area. If multiple hyperlocal polygons are specified above then center_point is the geometric center of all hyperlocal polygons. |
| encrypted_hyperlocal_set | optional | bytes | Hyperlocal targeting signal when available, encrypted as described in this guide |

Device

Device object

Information about the device.

| Attribute | Required/Optional | Туре | Implementation details |
|---------------------------|-------------------|-------------------|---|
| DeviceType | | enum | UNKNOWN_DEVICE = 0; HIGHEND_PHONE = 1; TABLET = 2; PERSONAL_COMPUTER = 3; - Desktop or laptop devices. CONNECTED_TV = 4; - Both connected TVs (smart TVs) and connected devices (such as Roku and Apple TV). GAME_CONSOLE = 5; |
| device_type | optional | DeviceType | default = UNKNOWN_DEVICE |
| platform | optional | string | The platform of the device. Examples: Android, iPhone, Palm |
| brand | optional | string | The brand of the device, e.g., Nokia, Samsung. |
| model | optional | string | The model of the device, e.g., N70, Galaxy. |
| os_version | optional | OsVersion | The OS version; e.g., 2 for Android 2.1, or 3.3 for iOS 3.3.1. |
| carrier_id | optional | int64 | Unique identifier for the mobile carrier if the device is connected to the internet via a carrier (as opposed to via WiFi). To look up carrier name and country from carrier ID, refer to this mobile carriers table. |
| screen_width | optional | int32 | The width of the device screen in pixels. |
| screen_height | optional | int32 | The height of the device screen in pixels. |
| screen_pixel_ratio_millis | optional | int32 | Used for high-density devices (e.g., iOS retina displays). A non-default value indicates that the nominal screen size (with pixels as the unit) does not describe the actual number of pixels in the screen. For example, nominal width and height may be 320x640 for a screen that actually has 640x1080 pixels, in which case screen_width=320, screen_height=640, and screen_pixel_ratio_millis=2000, since each axis has twice as many pixels as its dimensions would indicate. |
| screen_orientation | optional | ScreenOrientation | The screen orientation of the device when the ad request is sent. enum ScreenOrientation UNKNOWN_ORIENTATION = 0; PORTRAIT = 1; LANDSCAPE = 2; default = UNKNOWN_ORIENTATION |
| hardware_version | optional | string | Apple iOS device model, e.g., "iphone 5s", "iphone 6+", "ipad 4". |

OSVersion object

Contains the OS version of the platform. For instance, for Android 2, major=2, minor=0. For iPhone 3.3.1, major=3 and minor=3.

| Attribute | Required/Optional | Туре |
|-------------------------|-------------------|-------|
| major minor micro | optional | int32 |